



## Firmware Update (version 1.20) for Certain Pioneer In-Dash AV Receivers

September 12, 2018

### Dear Valued Pioneer Customer:

We would like to inform you of the availability of a firmware update (version 1.2) for the current lineup of Pioneer In-Dash AV Receivers. **This firmware update is only for the following Pioneer In-Dash AV Receivers sold in Australia & New Zealand: AVH-X8650BT.**

**Warning:** Installation on any other product could cause irreversible damage.

This firmware update (version 1.20) contains the following improvements:

**\*No sound comes out when the USB is reconnected after removing the USB while using CarPlay.**

### In order to perform this update, the following items are needed:

- Pioneer In-Dash AV Receiver: AVH-X8650BT
- Blank USB storage device (no files), 2 GB or larger in capacity, formatted to FAT32

Steps to install the firmware are attached. Installation of the update should take no more than ten minutes to complete.

### How to Obtain the Free Firmware Update:

1. Download the firmware update files to a computer from the Pioneer website:  
<https://www.pioneer.com.au/firmwaresoftware/>
2. Transfer the files to the USB storage device for insertion into the Pioneer In-Dash AV Receiver.

### Questions

If you have any questions, please contact Pioneer Technical support on 1800 988 268, Monday through Friday, 9:00 AM - 5:00 PM (excluding holidays).

**Pioneer Electronics Australia Pty Ltd.**