



Firmware Update (version 1.20) for Certain Pioneer In-Dash AV Navigation Receivers

September 12, 2018

Dear Valued Pioneer Customer:

We would like to inform you of the availability of a firmware update (version **1.20**) for the current lineup of Pioneer In-Dash AV Navigation Receivers. **This firmware update is only for the following Pioneer In-Dash AV Receivers sold in Australia: AVIC-F60DAB & AVIC-F960DAB.**

Warning: Installation on any other product could cause irreversible damage.

This firmware update (version **1.20**) contains the following improvements:

- Improve connectivity with Apple CarPlay
- Fix following problems
 - *No sound comes out when the USB is reconnected after removing the USB while using CarPlay.
 - *Navi (iGo) cannot work correctly due to corrupted License file.

In order to perform this update, the following items are needed:

- Pioneer In-Dash AV Navigation Receiver: AVIC-F60DAB or AVIC-F960DAB.
- Blank USB storage device (no files), 2 GB or larger in capacity, formatted to FAT32

Steps to install the firmware are attached. Installation of the update should take no more than ten minutes to complete.

How to Obtain the Free Firmware Update:

1. Download the firmware update files to a computer from the Pioneer website:
<https://www.pioneer.com.au/firmwaresoftware/>
2. Transfer the files to the USB storage device for insertion into the Pioneer In-Dash AV Receiver.

Questions

If you have any questions, please contact Pioneer Technical support on 1800 988 268, Monday through Friday, 9:00 AM - 5:00 PM (excluding holidays).

Pioneer Electronics Australia Pty Ltd.