



Firmware Update (version 8.36) for Certain Pioneer In-Dash AV Receivers

Dec 13, 2018

Dear Valued Pioneer Customer:

We would like to inform you of the availability of a firmware update (version 8.36) for **only the following Pioneer In-Dash AV Receivers sold in Australia & New Zealand: AVH-Z5000DAB**. **Installation on any other product could cause irreversible damage.**

This firmware update improves the behavior when connecting with smart phone device. To perform this update, the following items are needed:

- Pioneer In-Dash AV Receiver: AVH-Z5000DAB.
- Blank USB storage device (no files), 2 GB or larger in capacity, formatted to FAT32

Instructions on installing the firmware are provided on the same page as the firmware update. Installation of the update should take no more than ten minutes to complete.

How to Obtain the Free Firmware Update:

1. Download the firmware update files to a computer from the Pioneer website:
<https://www.pioneer.com.au/firmwaresoftware/>
2. Transfer the files to the USB storage device for insertion into the Pioneer In-Dash AV Receiver.

Questions

If you have any questions, please contact Pioneer Customer Service at 1800 988 268, Monday through Friday, 9:00 AM - 5:00 PM, excluding holidays.

Sincerely,

Pioneer Electronics Australia Pty Ltd.