System Firmware Update Instructions for Certain Pioneer Audio Receivers
(AVIC-Z710DAB, AVIC-Z720DAB, AVIC-Z910DAB, AVIC-Z920DAB and AVH-Z9150BT)

1. This firmware update (version **1.03** for AVIC-Z710DAB, **1.02** for AVIC-Z720DAB, **1.04** for AVIC-Z910DAB, **1.03** for AVIC-Z920DAB, or **1.02** for AVH-Z9150BT) applies only to the following models of Pioneer products sold in Australia and New Zealand.

AVIC-Z710DAB
AVIC-Z720DAB
AVIC-Z910DAB
AVIC-Z920DAB
AVH-Z9150BT

IMPORTANT

Please download and print these firmware update instructions before downloading and installing the firmware update. It is important that you complete all steps correctly and in the order described below.

Note: If you have any questions, please contact Pioneer Customer Service at tech.call.centre@pioneer.com.au, Monday through Friday, 9:00 AM - 5:00 PM (AEST), excluding holidays.

In order to perform this update, the following items are needed:

- Pioneer receiver listed above.
- A SD memory card or USB storage device with the following requirements.
    - 2 GB or larger in capacity, formatted to FAT32
    - Should be blank (should not contain any files)

CAUTION
- **DO NOT** turn your unit off, eject the SD memory card or disconnect the USB storage device while the firmware is being updated.
- You can only update the firmware when the vehicle is stopped and the parking brake is engaged.

IMPORTANT (For navigation system users)
- If you install this Firmware, all navigation function settings and save data will be formatted. Once the update has finished, you will need to reconfigure the settings.
- Any content purchased and added through Naviextras will also need to be re-installed. Note that no charges will be incurred to download previously purchased content.

![Pioneer logo]

Checking the firmware version on your unit

Check whether the firmware of your unit needs to be updated by checking the version number of the firmware.
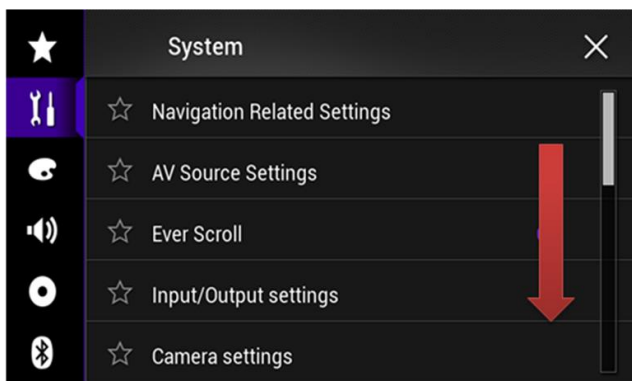
Procedure:

2. Press the HOME button to display the Top menu screen.
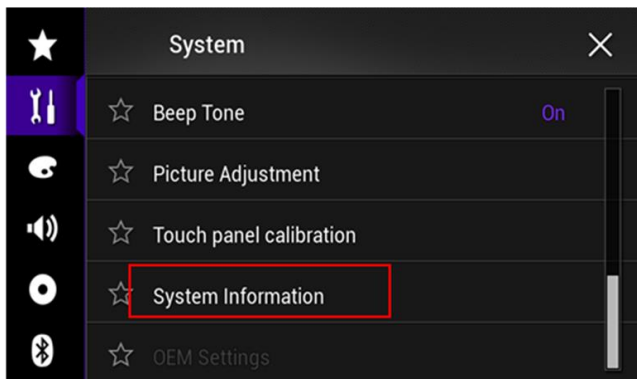3. Touch the following keys in the following order.
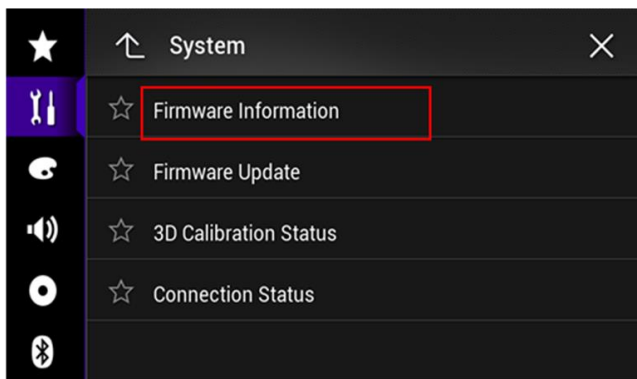

The "System" screen appears

4. Scroll down the list.

5. Touch [System Information].

6. Touch [Firmware Information].

7. After the "Firmware Information" screen appears, check the firmware version number.
8. Verify that the firmware on your unit is not already **1.03** for AVIC-Z710DAB, **1.02** for AVIC-Z720DAB, **1.04** for AVIC-Z910DAB, **1.03** for AVIC-Z920DAB, or **1.02** for AVH-Z9150BT.

Downloading the firmware update files from Pioneer's website

1. Download the firmware update files by clicking on the following link and finding your product:
   https://www.pioneer.com.au/firmwaresoftware/
2. Extract the download file
   The Downloaded zip file will produce the following folder when decompressed: (See the table below)

AVIC-Z710DAB.zip	AVIC18
AVIC-Z720DAB.zip	AVIC19
AVIC-Z910DAB.zip	AVIC18
AVIC-Z920DAB.zip	AVIC19
AVH-Z9150BT.zip	AVH18

Updating the firmware on your Unit

IMPORTANT

AVIC-Z710DAB
AVIC-Z720DAB
AVIC-Z910DAB
AVIC-Z920DAB
AVH-Z9150BT

- DO NOT perform this firmware update if the model number of your Pioneer product is anything other than one of the above models.
- Ensure that the update file is located within the root (top) folder of your SD memory card or USB storage device. There should be no other files within the SD memory card or USB storage device.
- While your unit is being updated, DO NOT turn off the system's power and DO NOT touch the unit's touchscreen as this may result in severe damage to your unit.
- DO NOT remove the SD memory card or USB storage device during the firmware update process.
- Performing the firmware update will restore all settings to their default values.
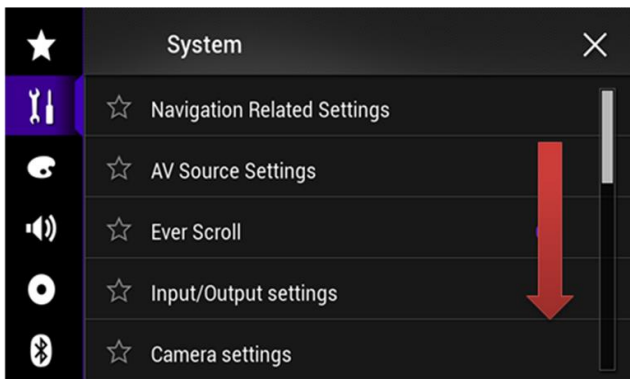- Disconnect any external mobile devices that are currently connected to your unit.

Procedure:

1. Connect a blank (formatted) SD memory card or USB storage device to your computer, and then locate the correct update folder and copy it onto the SD memory card or USB storage device.

2. Insert an SD memory card into the SD card slot or connect the USB storage device to the USB port.

3. Turn the source off on your unit.

4. Press the HOME button to display the Top menu screen.
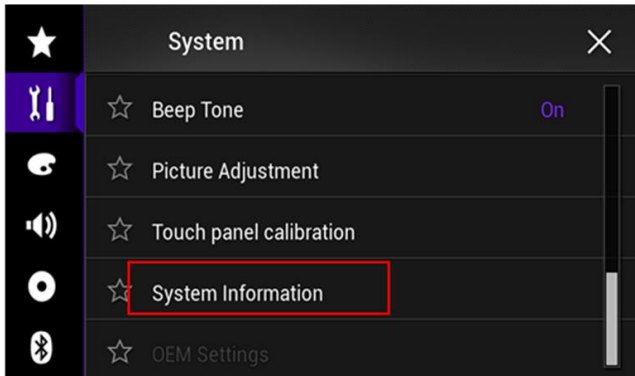
5. Touch the following keys in the following order.
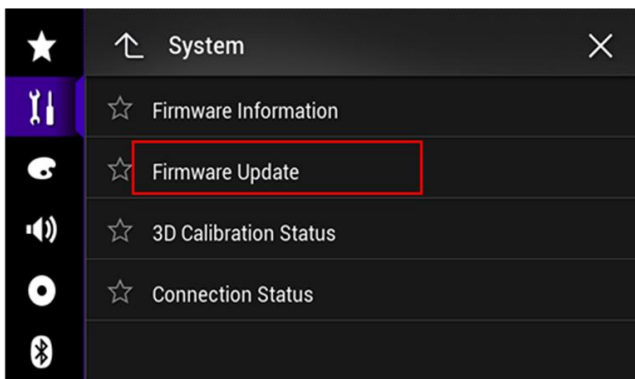

The "System" screen appears.

6. Scroll down the list.
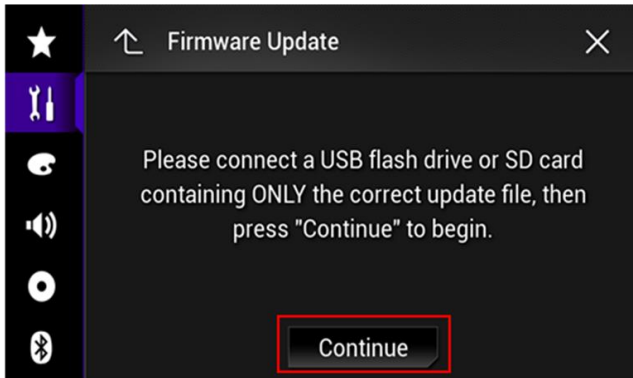

7. Touch [System Information].
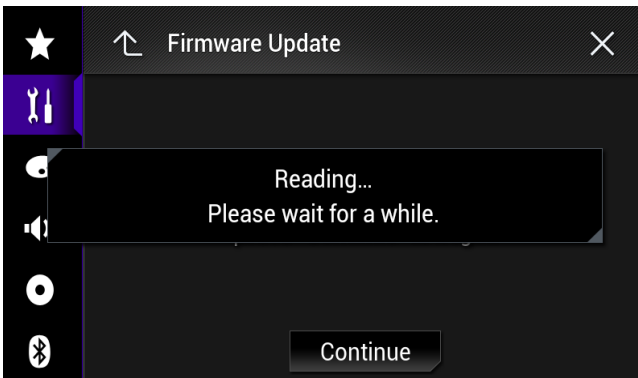

8. Touch [Firmware Update].

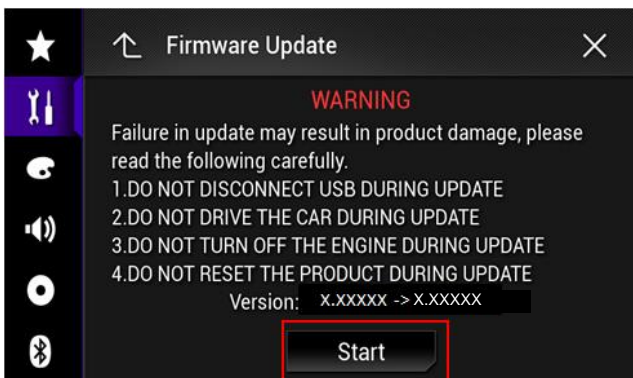The "Firmware Update" screen appears.

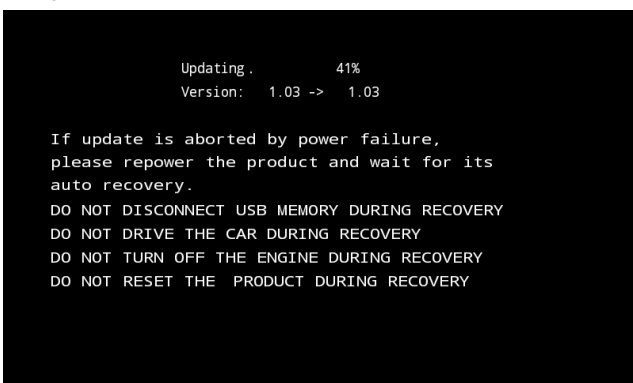9. Touch [Continue] to display the data transfer mode.

Wait for completion of processing of file check.

10. Touch [Start].

Progress status is shown.

11. Wait until the update process is complete.

> Once the firmware update process is complete, the unit will display the "Update Complete" screen.

12. Press the HOME button.
13. Remove the SD memory card or USB storage device.
14. The firmware update is complete.

Check if the firmware and Bluetooth software has been updated

Please refer "Checking the firmware version" and "Checking the Bluetooth software version" to check if the firmware has been updated.

If you have any difficulty performing these instructions, please contact Pioneer Customer Service at tech.call.centre@pioneer.com.au, Monday through Friday, 9:00 AM - 5:00 PM (AEST), excluding holidays.