



Firmware Update for Certain Pioneer In-Dash AV Receivers

January 12, 2021

Dear Valued Pioneer Customer:

We would like to inform you of the availability of a firmware update for **only the following Pioneer In-Dash AV Receivers sold in Australia & New Zealand**. **Warning: Installation on any other product could cause irreversible damage.**

DMH-ZF9350BT
DMH-Z6350BT

This firmware update includes the following functionality:

- Usability enhancements and Audio quality improvements

To perform this update, the following items are needed:

- One of the above Pioneer In-Dash AV Receiver models
- Blank USB storage device (no files), 2 GB or larger in capacity, formatted to FAT32 or NTFS.

Instructions on installing the firmware are provided on the same page as the firmware update. Installation of the update should take about fifteen minutes to complete.

How to Obtain the Free Firmware Update:

1. Download the firmware update files to a computer from the Pioneer website:
<https://www.pioneer.com.au/firmwaresoftware/>
2. Transfer the files to the USB storage device for insertion into the Pioneer In-Dash AV Receiver.

Questions

If you have any questions, please contact the Pioneer Technical Support team via our website at <https://www.pioneer.com.au/contact-us/>, Monday through Friday, 9:00 AM - 4:30 PM (excluding holidays).

Sincerely,

Pioneer Electronics Australia Pty Ltd.