



## System Firmware Update Instructions for Pioneer In-Dash Navigation AV Receivers

This firmware update applies only to the following models of Pioneer In-Dash AV Receivers sold in Australia & New Zealand.

<b>AVH-Z9150BT</b>
<b>AVIC-Z910DAB</b>
<b>AVIC-Z710DAB</b>
<b>AVH-Z9200DAB</b>
<b>AVIC-Z920DAB</b>
<b>AVIC-Z720DAB</b>
<b>AVIC-Z930DAB</b>
<b>AVIC-Z730DAB</b>

### **IMPORTANT**

Please download and print these firmware update instructions before downloading and installing the firmware update. It is important that you complete all steps correctly and, in the order described below.

Note: If you have any questions, please contact the Pioneer Technical Support team via our website at <https://www.pioneer.com.au/contact-us/>, Monday through Friday, 9:00 AM - 4:30 PM (excluding holidays).

In order to perform this update, the following items are needed:

- Pioneer In-Dash Navigation AV Receiver or Multimedia DVD receiver listed above;
- Blank (does not contain any files) SD memory card or USB storage device 2 GB or larger in capacity, formatted to FAT32

### **CAUTION**

- **DO NOT** turn your unit off, eject the SD memory card or disconnect the USB storage device while the firmware is being updated.
- You can only update the firmware when the vehicle is stopped, and the parking brake is engaged.

### **IMPORTANT (For navigation system users)**

- When this firmware update is installed, all navigation function settings will be reset, and saved data will no longer be available. Once the update has finished, you will need to reconfigure the settings.
- Any content purchased and added through Naviextras will also need to be re-installed. Note that no charges will be incurred to download previously purchased content.

## Checking the firmware version on your unit

Check whether the firmware of your unit needs to be updated by checking the version number of the firmware.

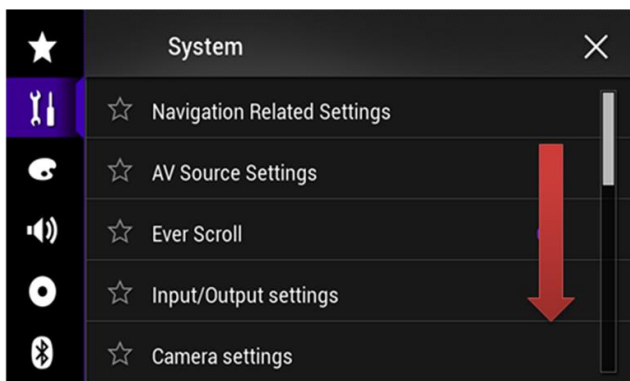
### Procedure:

1. Press the HOME button to display the Top menu screen.
2. Touch the following keys in the following order.

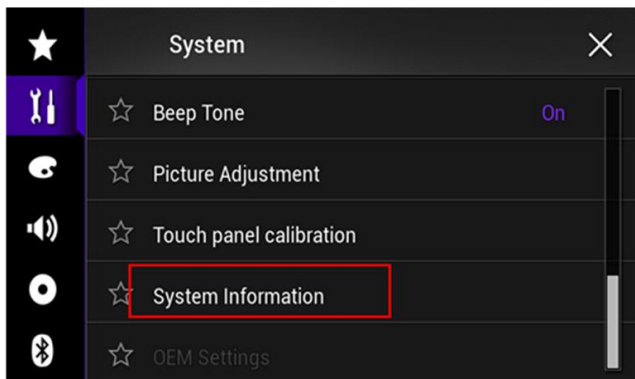


The “System” screen appears

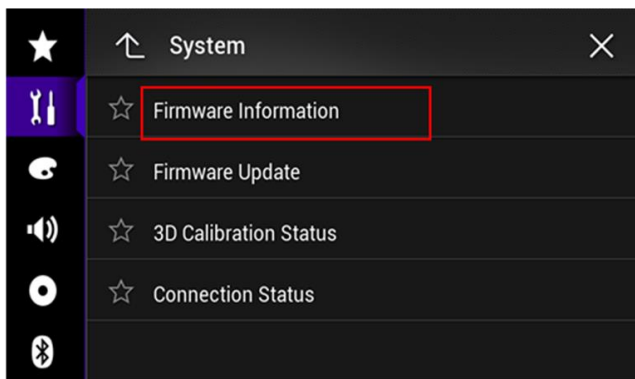
3. Scroll down the list.



4. Touch [System Information].



5. Touch [Firmware Information].



6. After the “Firmware Information” screen appears, check the firmware version number.



## Downloading the firmware update files from Pioneer's Website

1. Download the firmware update files by clicking on the following link and finding your product:  
(See the table below)

<https://www.pioneer.com.au/firmwaresoftware/>

Model Name	Update is necessary when	File Name	Version
AVH-Z9150BT	Current version is Lower than 1.08	18MY_FW-Update_v1_080100_AVH.zip	1.08
AVIC-Z910DAB	Current version is Lower than 1.06	18MY_FW-Update_v1_06_AVIC.zip	1.06
AVIC-Z710DAB			
AVH-Z9200DAB	Current version is Lower than 1.07	19MY_FW-Update_v1_070100_AVH.zip	1.07
AVIC-Z920DAB	Current version is Lower than 1.07	19MY_FW-Update_v1_070100_AVIC.zip	1.07
AVIC-Z720DAB			
AVIC-Z930DAB	Current version is Lower than 1.06	20MY_FW-Update_v1_060100_AVIC.zip	1.06
AVIC-Z730DAB			

2. Extract the download file.

The downloaded zip file will produce the following folder when decompressed: (See the table below)

File name before decompression	after decompression
18MY_FW-Update_v1_080100_AVH.zip	AVH18
18MY_FW-Update_v1_06_AVIC.zip	AVIC18
19MY_FW-Update_v1_070100_AVH.zip	AVH19
19MY_FW-Update_v1_070100_AVIC.zip	AVIC19
20MY_FW-Update_v1_060100_AVIC.zip	AVIC20



## Updating the firmware on your Unit

### IMPORTANT

<b>AVH-Z9150BT</b>
<b>AVIC-Z910DAB</b>
<b>AVIC-Z710DAB</b>
<b>AVH-Z9200DAB</b>
<b>AVIC-Z920DAB</b>
<b>AVIC-Z720DAB</b>
<b>AVIC-Z930DAB</b>
<b>AVIC-Z730DAB</b>

- DO NOT perform this firmware update if the model number of your Pioneer product is anything other than one of the above models.
- Ensure that the update file is located within the root (top) folder of your SD memory card or USB storage device. There should be no other files on the SD memory card or USB storage device.
- While your unit is being updated, DO NOT turn off the system's power and DO NOT touch the unit's touchscreen as this may result in severe damage to your unit.
- DO NOT remove the SD memory card or USB storage device during the firmware update process.
- Performing the firmware update will restore all settings to their default values.
- Disconnect any external mobile devices that are currently connected to your unit before starting the update.

## Updating the firmware on your Unit

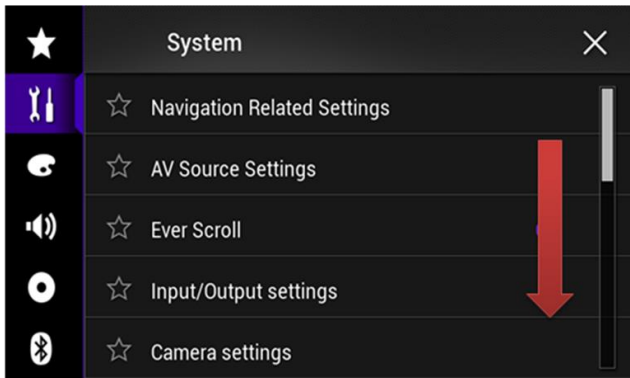
### Procedure:

1. Connect a blank (formatted) SD memory card or USB storage device to your computer, then locate the correct update file and copy it onto the SD memory card or USB storage device.
2. Insert an SD memory card into the SD card slot or connect the USB storage device to the USB port.
3. Turn the source off on your unit.
4. Press the HOME button to display the Top menu screen.
5. Touch the following keys in the following order.

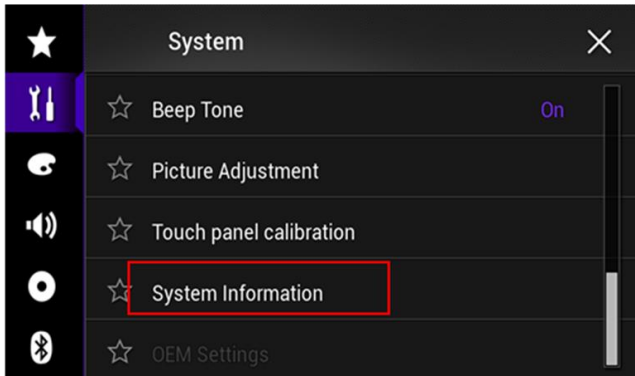


The “System” screen appears.

6. Scroll down the list.



7. Touch [System Information].

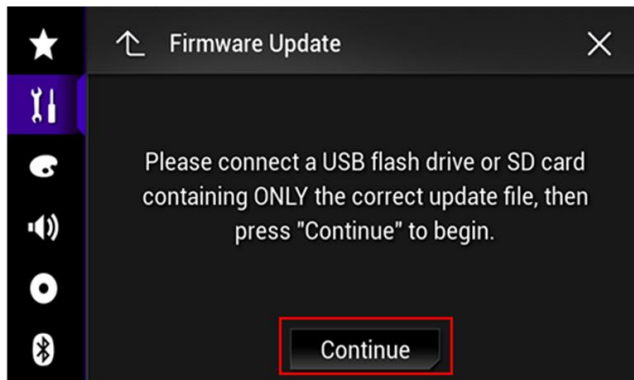


8. Touch [Firmware Update].

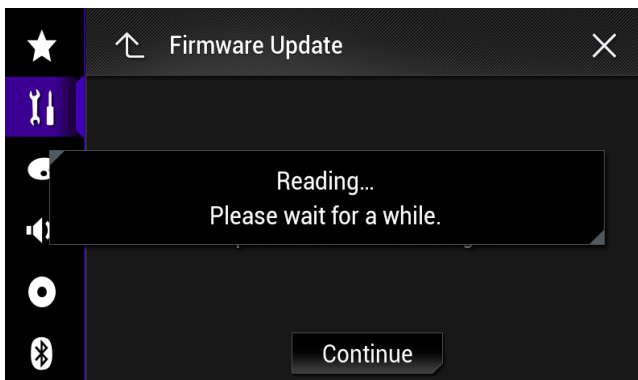


The “Firmware Update” screen appears.

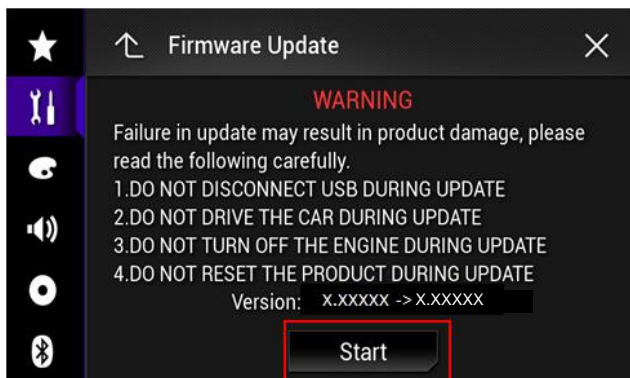
9. Touch [Continue] to display the data transfer mode.



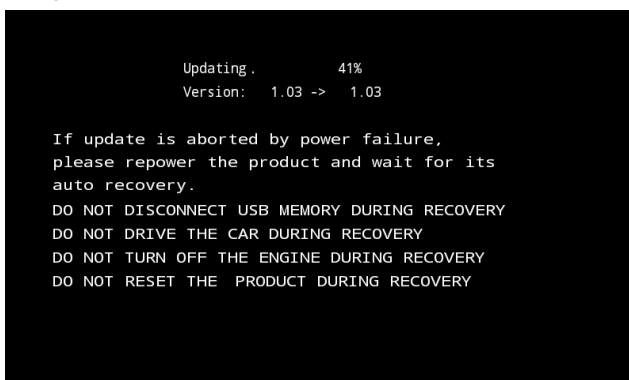
Wait for file check to complete.



10. Touch [Start].

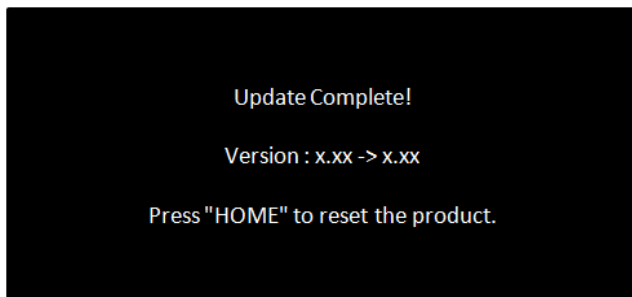


Progress status is shown.



11. Wait until the update process is complete.

Once the firmware update process is complete, the unit will display the "Update Complete" screen.



12. Press the HOME button.
13. Remove the SD memory card or USB storage device.
14. The firmware update is complete.

## Verify that the firmware has been updated

Please refer to "Checking the firmware version" to verify that the firmware has been updated.

If you have any difficulty performing these instructions, please contact the Pioneer Technical Support team via our website at <https://www.pioneer.com.au/contact-us/>, Monday through Friday, 9:00 AM - 4:30 PM (excluding holidays).